

WARRANTY

Industries Dörr is proud to offer premium-quality products designed to last. Accordingly, we guarantee to the original purchaser that our cabinet doors are free from defects in materials and workmanship under normal residential use for a period of five (5) years from the date of purchase.

The warranty covers :

- Manufacturing defects (assembly, machining, finishing)
- Material defects (laminate, MDF, melamine)
- Abnormal door warping exceeding 1/8”
 - No warping warranty applies to doors 42” and larger; we recommend the use of a third hinge
- We guarantee door dimensions with a tolerance of 1/32”

The warranty doesn't cover :

- Normal wear and tear, scratches, scuffs or discoloration due to exposure to light or humidity
- Damage caused by improper installation, inadequate maintenance, misuse or product modification
- Natural variations in wood (colour, grain, minor cracking)
- Products installed in commercial or outdoor environments

Conditions :

- The warranty is extended to the original purchaser only and is non-transferable.
- Any claim must be submitted within 24 hours of receiving the order.
- Proof of purchase is required for all claims.
- Dörr Industries reserves the right to inspect the products before accepting any claim.
- The warranty is limited to replacement of the part, FOB Dörr Industries.

Remedy :

In the event that a product is deemed defective, Dörr Industries undertakes, as its discretion, to repair or replace the product at no charge. If the product or materials are no longer available, we reserve the right to offer an equivalent product.

